



FSC Manager Hardware Requirements

<i>Suggested Minimum Requirements if keeping existing computers</i>	
FSC Manager	Workstations <ul style="list-style-type: none"> ▪ Pentium 4 2.4GHz or faster, 1 GB RAM (XP) / 2 GB RAM (Vista), 80 GB Hard Drive ▪ Windows XP Professional, Windows Vista Business* ▪ Display Settings: 800 by 600 (or greater), Font Size set to Small Fonts
	Servers <ul style="list-style-type: none"> ▪ Pentium 4 2.4GHz or faster, 2 GB RAM, 160 GB Hard Drive ▪ Windows Server 2003

<i>Suggested Minimum Requirements if purchasing new computers</i>	
FSC Manager	Workstations <ul style="list-style-type: none"> ▪ Pentium 2.4GHz or faster multi-core, 2 GB RAM (XP) / 4 GB RAM (Vista), 80 GB Hard Drive ▪ Windows XP Professional, Windows Vista Business*, Windows 7 Professional* ▪ Display Settings: 800 by 600 (or greater), Font Size set to Small Fonts
	Servers <ul style="list-style-type: none"> ▪ Pentium 2.4GHz or faster multi-core, 2 GB RAM (Server 2003) / 4 GB RAM (Server 2008), 160 GB Hard Drive ▪ Windows Server 2003, Windows Server 2008

<i>Operating System Information</i>	
<ul style="list-style-type: none"> ▪ Windows 7 <ul style="list-style-type: none"> ○ Windows 7 Starter/Home Basic/Home Premium is not supported for the Workstation operating system. ○ Windows 7 is not recommended for the Server operating system. ○ * Having User Account Control (UAC) enabled within Windows 7 prevents the proper operation of bridges between MI-Rater RT and FSC Manager. ▪ Windows Vista <ul style="list-style-type: none"> ○ Windows Vista Home is not supported for the Workstation operating system. ○ Windows Vista Business is not recommended for the Server operating system, we cannot guarantee this system will work for you. ○ * Having User Account Control (UAC) within Windows Vista prevents the proper operation of bridges between MI-Rater RT and FSC Manager. ▪ Windows XP <ul style="list-style-type: none"> ○ Windows XP Home <i>is not compatible</i> with FSC Manager. ○ Windows XP Professional is not recommended for the Server operating system, we cannot guarantee this system will work for you. ▪ Windows 2000 <ul style="list-style-type: none"> ○ Windows 2000 Professional is not recommended for the Server operating system, we cannot guarantee this system will work for you. ○ Opportunistic Locking must be turned off on all machines running 	



Windows 2000/XP/2003 (Server or Professional). Please refer to this document for details: [Configuring Opportunistic Locking in Windows 2000](#) (pdf).

- Windows Me / Windows 98 / Windows 95 / Windows NT
 - Windows Me, Windows 98, Windows 95, and Windows NT are no longer supported operating systems.

Things to note

- Uninterruptible Power Supplies (UPSes) on server and workstations will help avoid data corruption that may occur with power outage.
- It is highly recommended having a dedicated server. Using the server as a workstation greatly decreases the stability of the system.
- When purchasing new computers keep in mind that bigger is better. Within one year, the software that you will be using will be much more demanding than the software you are using now.

Network Requirements

- Windows Server 2003 or Windows Server 2008 installed, configured and supported by hardware vendor.
- Novell is not compatible with FSC Manager.
- 100 Mb network is required, 1000 Mb network is recommended.
- We only recommend TCP/IP, other protocols will not be supported.
- We only recommended network switches, network hubs will not be supported.

Printer Requirements

- HP LaserJet 3 or higher compatible laser printer.

Data Backup Requirements

- A data backup system is required.
- Tape, DVD, or CD are all acceptable methods for backing up data.
- Customer *must* be trained by hardware vendor on how to use the backup software.
- All directories (FSC Manager & MI- Rater) and subdirectories need be backed up on a daily basis.

Scanning/Faxing Information

- FSC does not recommend one scanning or faxing software in particular.
- Some important features to consider when purchasing scanning hardware or software:
 - Pages per second
 - Single-sided (simplex) or double-sided (duplex) scanning
 - File format output/file size
- The scanner must be TWAIN-compliant to be used from within FSC Manager.
- The FSC Manager prints ACORD applications as PDFs. The fax software must be



able to fax PDF files. This is a standard feature for nearly all fax software.

Additional Requirements

- Microsoft Word 97 or greater is required for FSC Manager.
- Adobe Acrobat Reader (latest version) must be installed on the workstations.

Services that your hardware vendor should supply

- Phone or On-Site service
- 2-hour response, 24-hour repair or replacement time for emergencies
- 24-hour response, 72-hour repair or replacement time for non-emergencies
- Emergencies are customer defined (within reason).