Vertafore
Unleash your potential

ReferenceConnect® Version 6.0 New Look FAQs

What is ReferenceConnect's new look?

The new look of ReferenceConnect includes all the tools you are accustomed to using, plus added feature enhancements in layout, navigation and product training that make it easier to use.

Why is ReferenceConnect getting a new look?

- To make it easier for you to find what you need quickly.
- To make ReferenceConnect look and feel like other Vertafore products.

When will ReferenceConnect's new look be available?

Beginning April 20, ReferenceConnect's new look will be available to most customers. Agencies who access carrier content via ReferenceConnect will get the new look 30-45 days later. Carriers who publish their own content in ReferenceConnect will be moved individually to the new look at a later date. To try the new look, simply click on the Switch to New Look button **(1)**.

Can I stay on the current version of ReferenceConnect indefinitely?

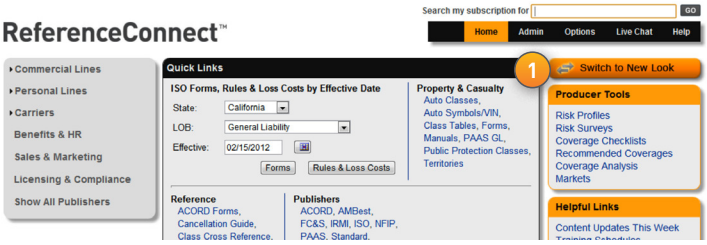
Vertafore will provide you with a 30-day migration window and a button in ReferenceConnect that allows you to switch between the current and new look. After 30 days, the button will be removed and ReferenceConnect's new look will become standard.

What's the same in the new look?

- **Content**—All content and content sections will still be available in the new look.
- **Location of Key Sections**—Search, navigation, Quick links, Producer Tools and other helpful links will be in the same location as they are today.

What has improved in the new look?

- **Navigation (2)**—A tabbed primary navigation bar allows you to move quickly from one area of ReferenceConnect to another. Dynamic links show you the path you took to arrive at a page.



ReferenceConnect's Current Look

ReferenceConnect's New Look

- **Design (3)**—Enhanced layout, spacing and flow make content easier to locate.
- **News and Featured Content (4)**—A rolling loop of news, training videos and featured content links highlight new and valuable content.
- **Learning Page**—A section dedicated to modular training videos enables new ReferenceConnect users to ramp up quickly.

Who can I contact if I have questions about ReferenceConnect?

For more information, please contact Vertafore Customer Support at **800.444.4813**.

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