Vertafore
Unleash your potential

ImageRight Guaranteed Success Package

Success may not be simple. But our belief is.

While every company requires a unique implementation plan, we've fine-tuned our approach such that the expectations of users, management, and IT can be met, even as the company continues to conduct everyday business.

We only claim success if go-live dates are met, budgets are met, and expectations are met or exceeded. And we always succeed—or your money back. Vertafore's ImageRight® Guaranteed Success Package implementation is based on a seven stage plan that eliminates the risk to our customers and guarantees success.*

Expectation Meeting

- Define file structures and workflows
- Develop statement of work
- Set tentative implementation dates

System Design and Preparation

- Order hardware
- Design file structures and workflows
- Finalize project requirements and timeline

Test Lab

- Hands-on review of file structures and workflows
- Verify status of hardware orders
- Confirm users for training and go-live

System Finalization and Life Line

- Confirm prerequisites and database setup
- Remotely install scripts and base components
- Configure basic system requirements

Hardware Implementation

- Install specialty hardware
- Train system administrators
- Train scanner operators and begin backscanning

Training and Go-Live

- Train users
- Finalize procedures
- ImageRight in production

Project Recap

- Ensure 100 percent raving fans
- Answer follow up questions
- Address follow up issues

For more information about ImageRight, contact your Vertafore Account Manager at 800.444.4813 or visit vertafore.com.

*Terms and conditions apply. Visit www.vertafore.com/satisfactionguarantee for more information.

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Vertafore delivers software and services that transform the business of insurance. Unique to the industry, more than 20,000 customers rely on Vertafore to provide integrated technology that connects the entire industry with the most complete source of solutions—agency management, rating and connectivity, content management and workflow, research solutions and producer lifecycle management—so their businesses run better and are more profitable. For more information about Vertafore, please visit vertafore.com.

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