

AI Terms

The following terms (“**AI Terms**”) are hereby added to and become part of the agreement between the Customer and Vertafore, Inc., which governs Customer’s use of the applicable Vertafore Solutions (the “**Agreement**”). Capitalized terms not defined in these AI Terms have the meanings given in the Agreement. The Agreement applies to the AI Features as part of the Vertafore Solutions with the following modifications. Updates to the AI Terms will be available at <http://vertafore.com>.

- 1. AI Features.** Vertafore may include features and capabilities as part of the Vertafore Solutions that utilize artificial intelligence, machine learning, or similar technologies (the “**AI Features**”).
- 2. Transparency.** In Vertafore Solutions, Vertafore shall only include AI Features that are designed, developed, and deployed in a manner that is transparent, and clear and understandable information about the AI Features capabilities, limitations, and potential risks is available to Customer.
- 3. AI Content.** Customer may submit Customer Data (including in the form of prompts or queries) to the AI Features (“**Inputs**”) and receive outputs from the AI Features (“**Outputs**”). Inputs and Outputs are Customer Data subject to the terms of the Agreement.
- 4. Accuracy.** **Outputs are generated through machine learning processes and are not tested, verified, endorsed or guaranteed to be accurate, complete or current by Vertafore. Customer shall independently review and verify all Outputs as to appropriateness for any Customer use.**
- 5. Use Restrictions.** Without limiting any restrictions on use of the Vertafore Solutions in the Agreement, Customer will not and will not permit anyone else to:
 - a) use the AI Features or any Output to infringe any third-party rights,
 - b) use the AI Features or any Output to develop, train or improve any AI or machine learning models (separate from authorized use of the Vertafore Solutions under this Agreement),
 - c) represent any Output as being approved or vetted by Vertafore,
 - d) represent any Output as being an original work or a wholly human-generated work,
 - e) use the AI Features for automated decision-making that has legal or similarly significant effects on individuals, unless it does so with adequate human review and in compliance with laws, or
 - f) use the AI Features for purposes or with effects that are discriminatory, harassing, harmful or unethical.

Customer shall provide all disclosures regarding its use of AI Features as required by law and to comply with legal and industry practices regarding transparency.