

## “A Game-Changer for Client Engagement and Outreach”

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When we first started looking for a solution to improve our client communication, we were overwhelmed by how much time we were spending trying to stay in touch. It felt like **we were always playing catch-up**, manually sending emails, trying to come up with content, and struggling to keep our outreach consistent. **That all changed when we started using Levitate.**

From the beginning, **the experience was seamless and integrated with AMS360**, our management system. What stood out to our agency was the first quarterly meeting with their customer support team. **They didn't just walk us through the features; they actually helped us build a strategy tailored to our business goals. It felt like having an extension of our own team.**

The ability to launch email and social media campaigns without having to reach out to each client individually has saved us countless hours. **And the results speak for themselves; we've seen a noticeable uptick in both new business and cross-sales.**

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One moment that really confirmed we made the right choice was during a particularly busy quarter. We had no time to create content or manage campaigns, but the platform kept our client communication running smoothly. The content was already written, clear, and professional, and it sounded like us.

**We even received compliments from clients who appreciated the consistent updates and insights.**

Park & Associates, Inc.,  
Client Happiness Platform, since 2023

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**76%**  
AVG OPEN RATE



**12%**  
AVG REPLY RATE

**This platform hasn't just improved our outreach; it's given us peace of mind. We know our clients are being taken care of, even when we're swamped. I honestly can't imagine going back to the way we used to do things.**

**Naiara P., CISR Elite**  
Operations Manager