Insurance-focused enterprise content management and workflow.
The power of productivity, for every employee.

**ImageRight® enterprise content management and workflow solutions**

The days of filing cabinets and faxes are long gone. Today’s leading carriers, reinsurers, and MGAs rely on content management and workflow solutions to improve processes, reduce expense ratios, and grow their businesses. But how can you be sure that you’re getting the most out of your paperless system?

ImageRight® is the leading enterprise content management and workflow solution designed specifically for the insurance industry. Each day, more than 700 companies use ImageRight to automate processes, reduce costs, and boost productivity.

**Access content anywhere, anytime**

Today’s insurance adjusters, appraisers, investigators, and underwriters are on the move—sharing a growing need for solutions that let them easily process work by accessing policy and claims files while in the field. The mobile-friendly design helps your access what they need when they need it, so they can focus less on the process, and more on growing your business.
Complete file view and easy implementation.

ImageRight is built specifically for insurance—providing virtual files, folders and drawers, and page-level control.

Work with complete files.
ImageRight provides a complete file view, including the entire account history and status, directly to employees’ desktops. All information is readily accessible in one place, eliminating the need to open and close multiple files.

Manage implementation efficiently and easily.
Built for the insurance industry, by insurance professionals, ImageRight eliminates the need to create cumbersome workaround exceptions.

Stay compliant and protected.
ImageRight’s retention management system provides the ability to apply uniform schedules across all content stored in the system.

“After Hurricane Sandy struck our corporate offices, we lost power for two or three weeks. ImageRight allowed us to seamlessly manage operations from anywhere in the country. Without ImageRight our claims would have come to a halt.”

David Lawless, Executive Vice President, Magna Carta Companies
Meet Sally, a claims adjuster. She spends 50% of her time out of the office at claims sites. Sally uses ImageRight’s simplified navigation to process claims faster—uploading all site-related files directly to ImageRight with her mobile device and assigning tasks to coworkers back in the office so they can start processing the claims.

The result? Increased satisfaction for customers and claims agents.
Intelligent workflows for added flexibility.

ImageRight helps you reduce churn and bottlenecks—freeing your staff to identify and focus on your organization’s most immediate needs.

Route work intelligently, based on dynamic and flexible criteria.

ImageRight preserves the state of files so employees can quickly access tasks or files, regardless of where they are located. Employees spend less time locating documents, and can quickly route tasks, emails, and documents to the appropriate coworker.

Easily adapt to changing business conditions.

Anticipating any organizational changes, or expecting to add new programs or new lines of business? ImageRight helps you easily manage growth, without the expense of external IT consulting or the risk of re-engineering.

Simplify integration.

You’ve already made significant investments in technology. ImageRight integrates easily with your core and non-core insurance applications with its RESTful web API.
Real-time insights for optimal performance and service.

The right tools and insights to help your employees more efficiently service customers and book more business.

ImageRight puts the power of productivity into every employees’ hands—from the adjuster who can process claims while onsite, to the manager who can reallocate a vacationing employee’s work.

Preemptively identify issues.

ImageRight helps provide total visibility into your book of business, from completed work to pending or in-progress work. You can spot bottlenecks and inefficiencies, reassign tasks, and refine and revise processes to make sure business is serviced as efficiently as possible.

Provide a higher level of service.

Reporting capabilities make it easy for you to determine the resources you need at any given time. Employees can quickly access scorecards, and measure productivity and cash flow more effectively with real-time business insights.

“Users take pride in keeping work queues up to date at all times and managers have clear visibility. There is no longer a fear that a work request gets lost at the bottom of a pile on someone’s desk.”

Nick McEllistrim, Head of Development Services, Acorn Life
For more information about ImageRight®, please contact your Vertafore Account Manager at 800.444.4813 or visit Vertafore.com/ImageRight.