The Power of Productivity, for Every Employee

**ImageRight® 6 enterprise content management and workflow solutions.**

Today’s insurance adjusters, appraisers, investigators, and underwriters are on the move—sharing a growing need for solutions that let them easily process work by accessing policy and claims files from anywhere, anytime.

ImageRight 6 answers that need. It’s the leading enterprise content management and workflow solution for the insurance industry, giving employees access to files and documents from the field. With ImageRight 6, your employees can quickly service customers with accurate policy or claims information, and be freed to focus on growing your book of business.

More than 650 leading insurance carriers, agencies, and MGAs rely on ImageRight to streamline operations, increase productivity, enhance customer service, lower operating costs, and increase profitability. Discover how ImageRight can help your business.
Mobile-Friendly Design for Maximum Efficiency

Spend less time on process and more time growing your business.

ImageRight has been reimagined and redesigned to respond to the growing demand for innovation in enterprise content management and workflow solutions. The new mobile-friendly design helps employees easily process work by accessing policy and claims files from anywhere, at any time. When every employee can access what they need, when they need it, bottlenecks disappear and your organization’s productivity and profitability increase. ImageRight 6 introduces a new user- and mobile-friendly design that’s easy for every employee to navigate—putting resources at your employees’ fingertips, so they can create, complete, and reassign tasks and never experience a block in your workflow.
Intelligent Workflows for Added Flexibility

**Optimize efficiency for a more nimble enterprise.**

ImageRight helps you reduce churn and bottlenecks—freeing your staff to identify and focus on your organization's most immediate needs.

**Route work intelligently, based on dynamic and flexible criteria.**

ImageRight preserves the state of files so employees can quickly access tasks or files, regardless of where they are located. Employees spend less time locating documents, and can quickly route tasks, email, and documents to the appropriate coworker.

**Easily adapt to changing business conditions.**

Anticipating any organizational changes, or expecting to add new programs or new lines of business? ImageRight helps you easily manage growth for up to 3,000 users, without the expense of external IT consulting or the risk of re-engineering.

**Simplify integration.**

You’ve already made significant investments in technology. ImageRight integrates easily with your core and non-core insurance applications with the new RESTful web API.

Meet Sally, a claims adjuster. She spends 50% of her time out of the office at claims sites. Sally uses ImageRight’s new, simplified navigation to process claims faster—uploading all site-related files directly to ImageRight with her mobile device and assigning tasks to coworkers back in the office so they can start processing the claims. The result? Increased satisfaction for claims agents, insurers, and customers.
Real-Time Insights for Optimal Performance and Service

*The right tools and insights to help your employees more efficiently service customers and book more business.*

ImageRight 6 puts the power of productivity into every employee’s hands—from the adjuster who can process claims while onsite, to the manager who can reallocate a vacationing employee’s work—to ensure continuity of service.

**Preemptively identify issues.**

ImageRight helps provide total visibility into your book of business, from completed work to pending or in-progress work. You can spot bottlenecks and inefficiencies, realign tasks, and refine and revise processes to make sure business is serviced as efficiently as possible.

**Provide a higher level of service.**

Reporting capabilities make it easy for you to determine the resources you need at any given time. Employees can quickly access scorecards, and measure productivity and cash flow more effectively with real-time business insights.

“Users take pride in keeping work queues up to date at all times and managers have clear visibility. There is no longer a fear that a work request gets lost at the bottom of a pile on someone’s desk.”

*Nick McEllistrim, Head of Development Services, Acorn Life*
Complete File View and Easy Implementation

ImageRight is built specifically for insurance—providing virtual files, folders and drawers, and page-level control.

**Work with complete files.**
Only ImageRight provides a complete file view, including the entire account history and status, delivered to employees’ desktops. All information is readily accessible in one place, eliminating the need to open and close multiple files and enabling staff to serve clients better.

**Manage implementation efficiently and easily.**
The intricacies of insurance operations are built right into ImageRight, eliminating the need to create cumbersome workaround exceptions.

**Stay compliant and protected.**
ImageRight’s retention management system provides the ability to apply uniform schedules across all content stored in the system.
Your Guaranteed Satisfaction

Take the risk out of your project with our promised satisfaction.

Vertafore provides a 100% guaranteed implementation approach to ensure that your staff, management, and IT staff are satisfied, and that your everyday business runs smoothly throughout the implementation. Our 30-day, 100% satisfaction guarantee with 24/7 support has fostered more than 650 successful implementations.

With a 45-year history as a trusted advisor for the insurance industry, Vertafore is here to help you harness the power of technology to compete and stay profitable. Our products and services enable you to work more closely with your customers, prospects, and business partners—not just within a single product category but across the entire insurance chain.

Vertafore® guarantees to meet the promised go-live dates for ImageRight and to stay on budget—or your money back.*

“After Hurricane Sandy struck our corporate offices, we lost power for two or three weeks. ImageRight allowed us to seamlessly manage operations from anywhere in the country. Without ImageRight our claims would have come to a halt.”

David Lawless, Executive Vice President, Magna Carta Companies

Learn how ImageRight can move your business forward.
Visit Vertafore.com/ImageRight6 or call 800.444.4813 for a personalized analysis of how ImageRight can support your business goals.

*Terms and conditions apply. Visit www.vertafore.com/satisfactionguarantee for more information.